



Tourism & Hospitality  
Industry 2020

25<sup>th</sup> Biennial International Congress



SVEUČILIŠTE U RIJECI UNIVERSITY OF RIJEKA  
FAKULTET ZA MENADŽMENT U TURIZMU I UGOSTITELJSTVU  
FACULTY OF TOURISM AND HOSPITALITY MANAGEMENT  
OPATIJA, HRVATSKA CROATIA

# THI 2020

04 – 06 MAY, 2020

Opatija, Croatia



25<sup>th</sup> International Congress

## **TOURISM AND HOSPITALITY INDUSTRY 2020 TRENDS AND CHALLENGES**

**Call for papers**

[thi.fthm.hr](http://thi.fthm.hr)

Welcome to THI2020! **25th Biennial International Congress Tourism & Hospitality Industry** hosted by **The Faculty of Tourism and Hospitality Management** in Opatija, University of Rijeka is going to be held in the city of Opatija from **May 4 - 6, 2020**.

THI2020 is a multidisciplinary congress with a long tradition bringing together policymakers, industry and academics to lay the groundwork and identify innovative solutions for the development of tourism. The aim is to promote a collaborative environment between the academic and tourism community in search of improvement and attractiveness of tourism business. Tourism and the hotel industry are simultaneously very delicate and flexible parts of national and worldwide economic systems. Plurality of social, economic, technological, natural, political and other changes have huge effect on their adaptation and development. Consequently, the working title of our congress includes variety of aspects to be discussed: **TRENDS AND CHALLENGES**.

Within this congress best practices and innovations as well as panel discussions will be held by distinguished Croatian hoteliers and tourism professionals that will be held on the first day of the congress in a special part named A Hotel house (**Hotelska kuća**). This year, essential part of our A Hotel house is given to the inclusion of a direct dialogue with Croatian hoteliers and it will represent a symbiosis of science and profession through examples of good practice.

We are looking forward seeing you in Opatija!

## CONGRESS TOPICS

As the fields of tourism and hospitality industry cross over into multiple areas and disciplines, authors are welcome to submit from a diverse range of topics, perspectives and disciplines.

The range of research submissions may include conceptual, empirical, experimental and case studies. The following **topics** will form the framework of the 25th Biennial International Congress THI 2020:

- Contemporary issues in operational management
- F&B management and marketing
- ICT & service quality
- Education, training and LLL
- Cross-cultural management
- Investments and finances
- Tourism policy and destination management
- Sustainable development
- Special forms of tourism
- Strategic Management of Human Capital
- Accommodation management
- Hospitality Accounting
- Safety and security
- Entrepreneurship
- Employability and Labour Market
- E-tourism and e-marketing
- Other research topics focused on tourism and hospitality.



## IMPORTANT DATES

### IMPORTANT DATES FOR PAPER SUBMISSION

Abstract submission deadline	January 15, 2020
Abstract acceptance notification	January 25, 2020
Full paper submission	February 15, 2020
Review process	February 15 – April 13, 2020
Final paper acceptance notification	April 15, 2020
Congress	May 4 – 6, 2020

### IMPORTANT DATES FOR REGISTRATION AND PAYMENT

Early Bird Registration and payment	before April 20, 2020
Final Registration and payment	April 27, 2020

## PUBLICATION POSSIBILITIES

Accepted, registered and presented papers will be published in the TH2020 [congress proceedings](#) (indexed in CIRET, EBSCO – Hospitality & Tourism Complete, ProQuest – ABI/INFORM and RePEc).

Selected papers will be considered for publication in [International Scientific Journal “Tourism and Hospitality Management”](#) indexed and abstracted in: ABI/INFORM Complete (ProQuest), CAB Abstracts – Leisure, Recreation and Tourism Abstracts (CABI Publishing), Cabell’s Directories, DOAJ – Directory of open access journals, EconLit (American Economic Association), ESCI – Emerging Sources Citation Index (Clarivate Analytics), Web of Science™ Core Collection, ERIH Plus, Hospitality & Tourism Complete (EBSCO Publishing), Hrčak, RePEc and Scopus.

## CONGRESS FEE

	Early Bird Registration/payment (by April 20, 2020)	Late Registration/payment (April 21 – 27, 2020)
Participant (author)	200 EUR	250 EUR
PhD students*	100 EUR	150 EUR
Erasmus/ Ceepus mobility participants**	100 EUR	150 EUR
Accompanying person (guest)***	70 EUR	70 EUR

VAT is included in the congress fee.

Details for fee payment are available on web page: <https://thi.fthm.hr/registration-fee>



### Contact

CONGRESS SECRETARIAT  
Phone: +385 (0)51 294 715  
E-mail: [thi2020@fthm.hr](mailto:thi2020@fthm.hr)