

LIVE FULLY

What does living fully mean to you? Whether you are seeking to grow with new opportunities, work beside teammates that feel like family, or make a difference in the world, Marriott helps you live life to its fullest, no matter how you define it.

Join the #1 leader in hospitality worldwide and be inspired by what tomorrow brings.

The Westin Dragonara Resort is hiring for the following position:

Service Express Agent Internship

This position's main function entails answering and directing all telephone calls both internal and external whilst handling guests' requests promptly and professionally, with the aim of providing maximum guest/customer satisfaction. Whilst working in a shared office environment you will be the very first point of contact to all incoming call as well as any digital communication with our in house guests. It is a very interesting and dynamic role where you will be able to master not only your communication skills but also relationship building, problem solving, delegations, multitasking and so much more!

Ideally, all applicants must meet the following requirements:

- Currently following a Diploma /Degree in a Hospitality Management School or equivalent
- A warm, people-oriented demeanor
- A team-first attitude
- Fluency in spoken English

Ideally, interns need to be available for a minimum of four to five months, starting from May and covering until September or October.

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The Westin Dragonara Resort, Malta
Role ID: 22010960

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The Westin Dragonara Resort is hiring for the following position:

Service Express Attendant Internship

During this internship you will be responsible for creating an in room dining experience for our in house guests through an efficient and accurate delivery and pick up of items to and from guest rooms. In this role you will work closely with our Service Express Command Centre in order to deliver outstanding guest service.

Duties and responsibilities include in-room dining, luggage services, greeting and escorting guests to and from their room, responding to guest queries and requests in an efficient and friendly manner whilst ensuring that newspapers, packages and amenities are delivered to guest rooms in a timely and professional manner.

In performing this role, the successful applicants must demonstrate an outgoing personality and have sound communication skills.

The period of the Internship we are looking at is May- Oct.

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The Westin Dragonara Resort,
Malta
Role ID: 22010976

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The Westin Dragonara Resort is hiring for the following position:

Pool Concierge – Internship

In this role your will:

- Give a personal service to all hotel's guests, whilst enabling them to experience the feeling of wellness and wellbeing.
- Greet and assisting the guests at the pool entrance, as well as take care of hotel guests experiencing pools and beach facilities.
- Initiates conversations with guests, acting as the main point of contact in the pool areas.
- Acts as Hotel Ambassador, promoting Food & Beverage Venues and other Hotel Programs with hotel guests.
- Handles guests' requests or complaints as appropriate. Informs Manager on Duty about the complaint and follows up complain resolution.
- Reports any maintenance and cleanliness issues with respective department and follows up.

To be considered for an internship, you must be a current college or university student. Ideally you are available from May – Oct 2022. Want to join us? Apply now!

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The Westin Dragonara Resort,
Malta
Role ID:22010980

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