


PERSONAL INFORMATION

Krešo Mihalinčić 051-294 756 kresom@fthm.hr

PERSONAL STATEMENT

Business Consultant and University Lecturer

WORK EXPERIENCE

October 2016 - present

Sr. Lecturer

FTHM, Opatija, Croatia

Chair holder in Mathematics, Financial and Actuarial Mathematics

- Wrote web lecture series *Matematika*
- Mentored a number of final papers in financial mathematics

Business or sector University education

October 2011 – August 2016

Sr. Business Consultant

Financial sectors in Canada and Croatia

- Scientific analysis and productivity improvement of operations for major banks
- Management of strategic plans for customer service restructuring
- Design and successful management of intercontinental organizational transformations

Business or sector Banking, customer service, operations, process management

July 2007 – September 2011

Sr. Financial Analyst

Blackberry, Waterloo, Canada

- Design of advanced methodologies to forecast seasonal and marketing trends
- Analyses and executive presentations concerning marketing and planning quality

Business or sector High technology business, financial and market analysis

May 2000 – June 2007

Project Manager

Nortel Networks, Ottawa, Canada

- Advanced analysis of software and business process quality

Business or sector High technology, project management, statistical quality control

October 1998 – April 2000

Project Manager

Orgalagic Consulting, Colony, Germany

- Design and business development of telecom software for Siemens, Deutsche Telekom

Business or sector High technology, project management, business development

May 1994 – September 1998

University Assistant

Technical University of Darmstadt, Germany

- Assistant in pre- and post-graduate courses in applied mathematics
- Independent researcher within German Research Society (DFG)
- Guest professor at the University of Valenciennes, France (summer 1998)

Business or sector Science, University education

EDUCATION AND TRAINING

- October 2002 – November 2004 **MBA (Masters in Business Administration)**
University of Ottawa, Canada

- October 1996 – November 1998 **Ph. D. (Applied Mathematics)**
Technical University of Darmstadt, Germany

- October 1992 – May 1996 **Mr. Sc. (Master's Degree, Mathematics and Statistics)**
Technical University of Darmstadt, Germany

- October 2009 – April 2011 **CSSBB (Certified Six Sigma Black Belt)**
American Society of Quality; business process management training

PERSONAL SKILLS

Mother tongue Croatian

Other languages

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
German	C2	C2	C2	C2	C2

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2 Proficient user

Communication skills ▪ Excellent skills acquired through international projects and executive presentations

Organizational / managerial skills ▪ Outstanding skills acquired through training and management of multifunctional teams spread over different departments, functions and geographical locations

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Levels: Basic user - Independent user - Proficient user

Driver's license Yes