


PERSONAL INFORMATION

Vedrana Čikeš



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WORK EXPERIENCE

December 2017 – ...

Assistant

Department of Knowledge Management, University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

June 2017 – November 2017

Professional Associate, Centre for EU projects

University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

October 2016 – June 2017

Assistant

Department of Logistics and Tourism Resources, University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

October 2013 – March 2017

Professional Associate for International Projects

University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

2006 – 2011

Waitress and bartender

Seasonal jobs in Crikvenica, Dubrovnik and Novalja

EDUCATION

November 2015 – ...

Postgraduate Doctoral Study „Management of Sustainable Development“

University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

October 2012 – June 2013

**Graduate Study „Hospitality Management“
Master of Economics**

University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

October 2008 – June 2012

**Undergraduate Study „Hospitality Management“
Bachelor of Economics**

University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

TRAINING

- June 2021 **Workshop: Regression Analysis**
Teacher: Jasna Horvat, PhD, Full Professor and Josipa Mijoč, PhD, Associate Professor, EFOS
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- January 2021 **Symposium "Behind the Diploma: Competency-Based Career Planning and Management"**
Agency for Science and Higher Education, Student Counseling Center of the Faculty of Philosophy in Split (online, ZOOM)
- January 2021 **Teaching process in higher education: Constructive connection of learning outcomes with other elements of the teaching process**
Teacher: Siniša Kučić, Associate Professor, FFRI
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- July 2019 **Course: Applied Econometrics Course – 11th generation: Introduction to SEM-PLS modeling**
Teacher: Josip Mikulić, Associate professor, Faculty of Economics and Business Zagreb, University of Zagreb
University of Zagreb, Faculty of Economics and Business, Trg J.F.Kennedy 6, 10 000 Zagreb
- February – June 2020 **CEEPUS Mobility: WU - Vienna University of Economics and Business, Austria**
Courses: International Human Resource Management and Organizational Behavior I; Working in Teams
WU - Vienna University of Economics and Business, Welthandelspl. 1, 1020 Wien, Austria
- July 2018 **Workshop: Peer-review method**
Teacher: Sanja Smojver-Ažić, Associate Professor, FFRI
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- June 2018 **Course: Applied Econometrics Course – 10th generation: Panel Data Analysis**
Teacher: Craig Depken II, Ph.D., Full Professor, University North Caroline at Charlotte, USA
University of Zagreb, Faculty of Economics and Business, Trg J.F.Kennedy 6, 10 000 Zagreb
- May 2018 **Workshop: Learning outcomes defining and its harmonization to other elements of the teaching process: curriculum-competence approach in higher education**
Teacher: Siniša Kušić, PhD, Assistant Professor, FFRI
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- May 2018 **Workshop: Student focused learning and teaching**
Teacher: Svjetlana Kolić Vehovec, PhD, Full Professor with tenure, FFRI
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- May 2018 **PhD workshop: Planning for Sustainable Tourism: concepts, policy, implementation**
Teacher: Larry Dwyer, Ph.D, Full Professor, Faculty of Economics, University of Ljubljana, Adjunct Professor Griffith Institute for Tourism (GIFT), Griffith University, and Honorary Professor of Travel and Tourism Economics in the School of Marketing, Australian School of Business, University of New South Wales

- University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- February 2018 **Computer workshop: Introduction to panel econometrics**
Teacher: Josip Tica, PhD, Full Professor, EFZG
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- September 2017 **Education: Accounting, Taxation, Auditing and State Aid in EU Projects**
8 teaching hours
Projekt jednako razvoj d.o.o., Palinovečka 41, 10 000 Zagreb
- August 2017 **Course: Introduction to Structural Equation Modeling: Confirmatory Factor Analysis with Mplus within 6th GESIS Summer School in Survey Methodology**
Teachers: Prof. Dr. Jost Reinecke and Georg Kessler
GESIS Leibniz-Institute for the Social Sciences, Unter Sachsenhausen 6-8, 50 667 Cologne, Germany
- June 2017 **Course: Applied Econometrics Course – 9th generation: Applied Time Series Econometric Methods**
Teacher: Robert J. Sonora, Ph.D., Full Professor, Fort Lewis College in Colorado, USA
University of Zagreb, Faculty of Economics and Business, Trg J.F.Kennedy 6, 10 000 Zagreb
- May 2017 **PhD workshop: Challenges to scientific publishing within 4th international scientific conference Tourism in Southern and Eastern Europe - ToSEE 2017**
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- February 2017 **Computer Workshop: Applied Econometrics**
Teacher: Josip Tica, PhD, Full Professor, EFZG
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- June – July 2016 **Education: Statistical methods in research work**
36 teaching hours
Sveučilište u Rijeci, Fakultet za menadžment u turizmu i ugostiteljstvu, Primorska 42, p.p. 97, 51 410 Opatija
- May 2016 **Course: Basic life support with automated external defibrillator – BLS/AVD**
University of Rijeka, Faculty of Medicine, Skills Cabinet – Simulation Center, Campus of University of Rijeka, Radmile Matejčić 2, 51 000 Rijeka
- October 2015 **Seminar for internal auditor of quality management system according to ISO 9001: 2015 standard**
SGS ADRIATICA D.O.O., Karlovačka cesta 4i, 10 020 Zagreb
- September 2015 **Seminar for Quality Management System according to ISO 9001: 2015**
SGS ADRIATICA D.O.O., Karlovačka cesta 4i, 10 020 Zagreb
- February 2015 **Public procurement in projects financed by the European Union, PJR programme 2014-0144**
Palinovečka 41, 10 000 Zagreb
- February 2015 **PJR Academy: Implementation of projects under the Structural Funds**
Palinovečka 41, 10 000 Zagreb
- February 2015 **Structural Funds of the European Union, PJR education**
Palinovečka 41, 10 000 Zagreb

- February 2014 **PJR Academy: Implementation of the EU funded projects**
Palinovečka 41, 10 000 Zagreb
- January 2014 **Structural Funds of the European Union, PJR education**
Palinovečka 41, 10 000 Zagreb
- February – May 2009 **Bartender School: Barmen Classic Style**
Croatian waiters and bartenders association, A. Mihića 6/1, 51000 Rijeka

TRAINING DURING STUDY

- February – May 2013 **ECQA Certified EU Project Manager**
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- September 2012 **Summer School – Erasmus Intensive Programme: Socio-Economic Implications of Global Economic Crises for European Youth**
Uniwersytet Ekonomiczny w Krakowie, Rakowicka 27, 31-510 Krakow, Polska
- May 2012 **Case Study Competition 2012**
Student Association eSTUDENT, Trg J. F. Kennedyja 6, 10 000 Zagreb
- September 2011 **Summer School – CEEPUS Programe: The Power of Origin II – International Marketing of Regional F&B Products in Tourism**
University of Applied Sciences Burgenland, Campus 1, 7000 Eisenstadt, Austria
- April 2011 **Seminar: Hotel Manager 2011**
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija
- February 2011 **Seminar: Satisfied guests of Opatija**
University of Rijeka, Faculty of Tourism and Hospitality Management , Primorska 42, pp 97, 51 410 Opatija

PERSONAL SKILLS

Mother tongue Croatian

Other languages

| | UNDERSTANDING | | SPEAKING | | WRITING |
|---------|---------------|---------|--------------------|-------------------|---------|
| | Listening | Reading | Spoken interaction | Spoken production | |
| English | C2 | C2 | C2 | C2 | C2 |
| German | B1 | C1 | B1 | B1 | B1 |
| Italian | B1 | B1 | A2 | A2 | A1 |

Digital competence

| SELF-ASSESSMENT | | | | |
|------------------------|-----------------|------------------|-----------------|-----------------|
| Information processing | Communication | Content creation | Safety | Problem solving |
| Proficient user | Proficient user | Independent user | Proficient user | Proficient user |

Driving licence ▪ B

ADDITIONAL INFORMATION

- Organizational skills**
- Student Assistant at the Department of Quality and Controlling, academic year 2012/2013
 - Student Assistant at the Department of Food and Nutrition, academic year 2011/2012
 - Member of the Organizing Committee of the 23rd International Congress: Tourism and Hospitality Industry 2016: Trends and Challenges, Opatija
 - Member of the Team for internal audit implementation according to ISO 9001:2015 at FTHM
 - ERASMUS and ECTS coordinator at the Faculty of Tourism and Hospitality Management (2021.-...)
- Honours and awards**
- CUM LAUDE, 2nd semester of the academic year 2010/2011
- Scientific projects**
- *Career development in tourism and hospitality industry*, ZIP-UNIRI-116-4-21; scientific project at the University of Rijeka, Faculty of Tourism and Hospitality Management (2021-2023) – researcher
 - *Absenteeism and Work Productivity in the Hotel Industry*, ZIP UNIRI 3/16; scientific project at the University of Rijeka, Faculty of Tourism and Hospitality Management (2016-2018) – researcher
- EU projects**
- *Excellence and efficiency in higher education in the field of economics*, European Social Fund – Operational Program Effective Human Resources 2014-2020 – researcher
 - *FOST INNO – Fostering tourism innovation system in Adriatic-Ionian region*, INTERREG Adrion 2014-2020 – researcher
 - *RIVIERA4SEASONS2 - Common heritage for joint international promotion of 365 days of green tourism on the Riviera of Opatija and Portorož*, INTERREG Slovenia-Croatia 2014-2020 – project administrator
 - *HISTUR – Tourism as a common (cultural) heritage of the coastal area of the Istrian peninsula*, OP IPA Slovenia-Croatia 2007-2013, project number SI-HR-3-1-1 – researcher
 - *ZERO WASTE - Adriatic net for events and festivals*, IPAADRIATIC CBC 2007-2013 – project administrator
 - *EUquus – Equestrian tourism routes in Europe*, CIP – project administrator
 - *S.T.A.R. – Statistical networks in Tourism sector of the Adriatic Region*, IPAADRIATIC CBC 2007-2013 – project administrator
- Scientific papers**
- Rahimić, Z., Črnjar, K. and Čikeš, V., 2019. Seasonal Employment in Tourism Organizations as a Challenge for Human Resource Management. In TOSEE – Tourism in South and Eastern Europe 2019, Congress Proceedings, pp 607-620.
 - Črnjar, K., Čikeš, V. and Ferenčak, K., 2019. The Assessment of Time Management Skills in Chinese and Croatian Students. Zbornik Veleučilišta u Rijeci / Journal of the Polytechnic of Rijeka, 7(1), pp 83-94.
 - Čikeš, V., Maškarin Ribarić, H. and Črnjar, K., 2018. Analysis of sickness absence data in Croatia: emphasis on tourism. In Tourism & Hospitality Industry 2018, Congress Proceedings, pp 45-54.
 - Čikeš, V., Maškarin Ribarić, H. and Črnjar, K., 2018. The Determinants and Outcomes of Absence Behavior: A Systematic Literature Review. Social Sciences, 7(8), pp 1-26.
 - Maškarin Ribarić, H., Derado, D. and Čikeš, V., 2018. International comparison of productivity in manufacturing and services with reference to sickness leaves. In 7th International Scientific Symposium „Economy of Eastern Croatia - Vision and Growth“, Congress Proceedings, pp 346-359.
 - Perić, M., Škorić, S. and Jurčević, V., 2016. Sport tourism supply in Gorski kotar (Croatia) – analysis and possible recommendations for providers. Acta Turistica, 28(1), pp 49-71.
- Professional papers**
- Maškarin Ribarić, H., et. al., Potentials of the development of museum tourism in the coastal part of the Istrian peninsula, University of Rijeka, Faculty of Tourism and Hospitality Management, Opatija, 2015