



## PERSONAL INFORMATION

#### Dina Lončarić



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#### WORK EXPERIENCE

University of Rijeka, Faculty of Tourism and Hospitality Management

Sector HEI

<sup>2014. – 2020.</sup> Vice dean for development

University of Rijeka, Faculty of Tourism and Hospitality Management

Sector HEI

2012. – 2017. Assistant professor

University of Rijeka, Faculty of Tourism and Hospitality Management

Sector HEI

2007. – 2012. Professor of higher education, Head of entrepreneurship studies, Head of

Lifelong Learning

Polytechnic of Rijeka

Sector HEI

1993. – 2006.. Teacher of economic subjects

Secondary school of economics Mijo Mirković Rijeka

Sector secondary education

1993. – 1993. Teacher of economic subjects

Secondary school dr. Antun Barac Crikvenica

Sector secondary education

1992. – 1993. Teacher of economic subjects

Naval school Bakar

Sector secondary education

1990. – 1991. Sales officer

HTP "Jadran" Crikvenica

Sector hospitality industry

1982., 1983, 1984. 1986. (sezonsko zapošljavanje) Receptionist

HTP "Jadran" Crikvenica





Sector hospitality industry

#### **EDUCATION AND TRAINING**

# 2008 PhD in Economics

University of Rijeka, Faculty of Economics

#### 2003 Master of Science

University of Rijeka, Faculty of Economics

## 1990 Bachelor in Economics

University of Rijeka, Faculty of Economics

#### PERSONAL SKILLS

Mother tongue(s)

Croatian

## Other language(s)

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
B2	B2	B1	B1	B1
C1	C2	B2	B2	B2

English

German

#### Communication skills

 communication and presentation skills acquired in teaching and project work, preference for teamwork, openness to new ideas

## Organisational / managerial skills

• organisational skills (head of the study, vice dean), propensity to teamwork, responsibility

## Job-related skills

• market research and analysis, strategic planning, marketing planning

## Digital skills

SELF-ASSESSMENT					
Information processing	Communication	Content creation	Safety	Problem- solving	
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user	

#### ADDITIONAL INFORMATION



#### Scientific projects

- "Važnost kreiranja marke proizvoda baziranih na prirodnim i tradicionalnim resursima", (uniri-drustv-18-163), 2019.-2022., članica istraživačkog tima
- "Unaprjeđenje marketinškog pristupa poslovanju kroz sukreiranje vrijednosti" (uniri-drustv-18-235-1399), 2019.-2022.
- ZIP-UNIRI-130-8-20 "Exploring co-creation in services", 2020-2022, članica istraživačkog tima
- ZP UNIRI 2/16 "Co-creating tourist experience and its impact on tourist satisfaction and perceived quality of life", (2016. 2018.), project manager
- ZP UNIRI 3/15 "Identifying economic and social determinants of tourist expenditure in order to overcome destination's seasonality", (2015 2017.), researcher
- Researcher on the project "Strategic marketing creating identity of a competitive economy", University of Rijeka, (2014. 2014.)
- "Strategic marketing" creating identity of a competitive economy" (code 081-1151212-1454) (2007-2013)
- "Transformation by Marketing Management" (code 00810089), Scientific project of the Ministry of Science, Education and Sport

#### EU projects

- AdriAquaNet Enhancing Innovation and Sustainability in Adriatic Aquaculture, INTERREG V-A Italija-Hrvatska 2014. –2020
- TEACHING 2030 Future-proof your classroom: teaching skills 2030 (code: 2017-1-AT01-KA203-034984), project manager
- "HISTUR Tourism as a common cultural heritage of the coastal part of the Istrian peninsula European Territorial Cooperation Slovenia Croatia (March 2014 to September 2015), researcher

# Commercial (professional) projects

- Marketing plan of the tourist product Arca Adriatica, Kvarner Tourist Bord (2020.)
- Tourism Development Strategy of the City of Rab until 2030, City of Rab (2019)
- Kvarner Tourism Development Strategic Plan with Strategic and Operative Marketing Plan for the period 2016 2020, 2016 (Researcher)
- The strategy of religious tourism development in the city of Rijeka (2015)
- The regional program of beach management and planning in the Primorje Gorski Kotar County (2014-2015)
- The regional program of beach management and planning in the Šibenik Knin county (2014)
- The action plan for improving the supply and valorisation of the Adriatic beaches (2013)
- The national program of beach management and planning (2013th-2014th)



#### **TRAINING**

- Teaching competencies in higher education: Quality assurance in higher education, University of Rijeka, Faculty of Philosophy in Rijeka, Center for Teacher Education, 2019-2020.
- Application of teaching methods and evaluation methods harmonized with learning outcomes,
  Faculty of Management in Tourism and Hospitality, 2019.
- Supervising doctoral students, Faculty of Management in Tourism and Hospitality, 2019.
- Case Method: Why you should use cases in classroom?, Faculty of Tourism and Hospitality Management, 2019.
- Branding of higher education institutions is a logical response to the time and environment in which we live, Agency for Science and Higher Education, 2019.
- Collaborative peer-review, Faculty of Tourism and Hospitality Management, 2018.
- Student-centered learning and teaching, Faculty of Management in Tourism and Hospitality, 2018.
- Defining learning outcomes and their harmonization with other elements of the teaching process: curriculum-competence approach in higher education, Faculty of Management in Tourism and Hospitality, 2018.
- Creating E-course through MOODLE system, FMTU and CARNet, Opatija, 2016.
- The training program in the field of preventive measures for fire protection, fire fighting and rescuing people and property endangered by fire, TIM d.o.o., Rijeka, Opatija, 2015.
- Quality management system according to ISO 9001:2015, SGS Adriatica d.o.o., Zagreb Opatija, Opatija, 2015.
- Market research colloquium, Institut za inovacije, Zagreb, 2013.
- 3rd module training "Positioning, branding and revenue management", SDA Bocconi School of Management i UPUHH, Poreč, 2013.
- E-learning Academy, A course for E-learning course design, CARNet, Zagreb, 2011./2012.
- UniSTAT 1: Preparing data with the basics of descriptive and inferential analysis, IT Academy, University of Rijeka, Rijeka
- UniSTAT 2: Basics of variance analysis and regression analysis, IT Academy of the University of Rijeka, Rijeka
- UniSTAT 3: More complex statistical models with interactions and introduction to multivariate analysis, IT Academy of the University of Rijeka, Rijeka
- "Improving the quality of education for entrepreneurship" and "State incentives for the economy", Agency for Vocational Education, Rijeka, 2006.
- Entrepreneurship, School of economics and County Professional Council of Teachers County of Split-Dalmatia, Split, 2006.
- Economics, School of economics Mijo Mirković Rijeka and County Professional Council of Teachers, 2004.
- Entrepreneurship, Institute for Education of the Republic of Croatia, Zagreb, 2004.
- Business and Accounting, The Ministry of Education and Sports, Institute for Educational Development, Rijeka, 2001.
- -Accounting, The Ministry of Education and Sports, Institute for Educational Development, Rijeka, 2001
- Pedagogy, Faculty of Philosophy, Rijeka, Department of Pedagogy, Rijeka, 2000.
- Economics, The Ministry of Education and Sports, Directorate for programming, textbooks and Development, Rijeka, in 1998.

#### SCIENTIFIC PAPERS

- Lončarić, D., Cegur Radović, T., Skendrović, P.(2020.): Who attends christmas markets and why? Analysis of visitor structure and motivation for attending two christmas markets in croatia // Ekonomski vjesnik, 33, 1; 101-114
- 2. Krešić, G. Dujmić, E, Lončarić, D., Buneta A., Liović, N., Zrnčić, S. Pleadin, J. (2020.):Factors affecting consumers' preferences for products from aquaculture // Croatian journal of food science and technology, 12, 2; 287-295 doi:10.17508/CJFST.2020.12.2.17
- 3. Damnjanović, V., Lončarić, D., Dlačić, J. (2020.): Digital marketing strategy of Accor Hotels; shaping the future of hospitality // Tourism and hospitality management, 26, 1; 233-244
- Cokarić, D., Lončarić, D., Perišić Prodan, M. (2019.): Uloga društvenih mreža u kreiranju doživljaja gostiju u restoranima // Zbornik radova Veleučilišta u Šibeniku, 3-4 (2019), 7-22
- 5. Lončarić, D., Perišić Prodan, M., Car, T. (2019.): Impact of Online Students' Engagement on Satisfaction and Loyalty in Higher Education // 48th International Scientific Conference on Economic and Social Development Development "Managerial Issues in Modern Business" / Przygoda, Miroslaw; Misevic, Petar Machrafi, Mustapha (ur.).. Warsaw: Varazdin Development and Entrepreneurship Agency and University North in cooperation with Faculty of Management University of Warsaw, Faculty of Law, Economics and Social Sciences Sale Mohammed V University in Rabat, Polytechnic of Medimurje in Cakovec, 2019. str. 68-75
- 6. Lončarić, D., Perišić Prodan, M., Car, T. (2019.) Teaching through social networks in higher education: is there impact on students' engagement? // 49th International Scientific Conference on Economic and Social Development Development "Building Resilient Society"



- / Dukic, Darko ; Studzieniecki, Tomasz ; Grzinic, Jasmina (ur.). Zagreb: Varazdin Development and Entrepreneurship Agency and University North in cooperation with Faculty of Management University of Warsaw, Faculty of Law, Economics and Social Sciences Sale Mohammed V University in Rabat, Polytechnic of Medimurje in Cakovec, str. 186-193
- Lončarić, D., Dlačić, J., Pisnik, A. (2019.), Attracting young travellers to a tourist destination: Exploring Millennials' dreams // 5th International Scientific Conference ToSEE - Tourism in Southern and Eastern Europe 2019 - Conference proceedings / Zadel, Zrinka; Smolčić Jurdana, Dora (ur.).
- 8. Opatija: University of Rijeka, Faculty of Tourism and Hospitality Management Opatija, 2019. str. 405-417 doi:10.20867/tosee.05.54
- Lončarić, D., Perišić Prodan, M., Dlačić, J. (2019.): The role of market mavens in co-creating tourist experiences and increasing loyalty to service providers // Ekonomska istraživanja, 32, 1; 2252-2268 doi:10.1080/1331677X.2019.1645713
- Lončarić, D., Balent, M. (2019.): The impact of ethical ideologies on the judgment of online marketing communications ethics in the tourism market – tourism students' perspective // Zbornik Veleučilišta u Rijeci / Journal of the Polytechnic of Rijeka, 7 (2019), 1; 127-147 doi:10.31784/zvr.7.1.5
- Lončarić, D., Dlačić, J., Bagarić, L. (2019.): Exploring the relationship between satisfaction with tourism services, revisit intention and life satisfaction // Economic and Social Development, 41st International Scientific Conference on Economic and Social Development, Book of Proceedings / Tosovic Stevanovic, Aleksandra; Trifunovic, Dragana; Maloletko, Alexander (ur.).
- Belgrade: Varazdin Development and Entrepreneurship Agency, Varazdin, Croatia / Megatrend University, Belgrade, Serbia / University North, Koprivnica, Croatia / Faculty of Management University of Warsaw, Warsaw, Poland / Faculty of Law, Mohammed V University in Rabat, Morocco, 2019. str. 122-132.
- 13. Lončarić, D., Dlačić, J., Kos Kavran, A. (2018), "Improving quality of life through co-creating tourist experience What does experience marketing have to do with it?", Ekonomska misao i praksa, Vol. 13, No. 1, pp. 103-121.
- Lončarić, D., Dlačić, J., Perišić Prodan, M. (2018), "What makes summer vacation experience memorable? An empirical study from Croatia", Zbornik Veleučilišta u Rijeci, Vol. 6, No.1, pp. 67-80.
- 15. Gjurašić, M., Lončarić, D. (2018), "Internal market orientation and organizational citizenship behaviour in the hospitality industry A literature review", Ekonomska misao i praksa, Vol. 13, No. 1, pp. 157-176
- 16. Lončarić, D., Dlačić, J., (2017), "Planiranje i kupovina putovanja proces odlučivanja na primjeru obiteljskog odmora", in Slivar, I., Alerić, D., Stankov, U. (Eds.) Kupovno ponašanje turista, Sveučilište Jurja Dobrile, Fakultet ekonomije i turizma, Pula, pp. 101-110.
- 17. Lončarić, D., Perišić Prodan, M., Dlačić, J. (2017), Co-creating tourist experiences to enhance customer loyalty and travel satisfaction. In: Proceedings of 4th International Scientific Conference ToSEE Tourism in Southern and Eastern Europe 2017: "Tourism and Creative Industries: Trends and Challenges". Opatija: the University of Rijeka, Faculty of tourism and hospitality management, pp. 321-334.
- 18. Smolčić Jurdana, D., Soldić Frleta, D., Lončarić, D. (2017), "New insights into expenditures of hotel guests and private accomodation guests", Ekonomski vjesnik: časopis Ekonomskog fakulteta u Osijeku, Vol. 30, No. 2, pp. 415-427.
- Lončarić, D., Perišić Prodan, M., Ribarić I. (2016), "The Influence of Visitor's Perceptions of Museum's Website Design on Behavioural Intentions", Ekonomski vjesnik: časopis Ekonomskog fakulteta u Osijeku, Vol. XXIX, No. 1, pp. 65 – 79.
- 20. Perišić Prodan, M., Lončarić, D., Ribarić, I. (2016): Marketing planning: A key to successful business performance in the hospitality industry. In: Recent Advances in Energy Environment and Financial Science, Proceedings of the 4th International Conference on Management, Marketing, Tourism, Retail, Finance and Computer Applications (MATREFC '16), Venice: WSEAS Press, pp. 37-44.
- 21. Kos Kavran, A., Lončarić, D., Dlačić, J. (2016), Augmented reality experiential marketing in tourism. In: 5th International Scientific Symposium "Economy of Eastern Croatia vision and growth". Osijek: Sveučilište J.J. Strossmayer u Osijeku, Ekonomski fakultet, pp. 224-233.
- Srnec, T., Lončarić, D., Perišić Prodan, M. (2016), Family Vacation Decision Making Process: Evidence from Croatia. In: Congress Proceedings of the 23rd Biennial International Congress "Tourism & Hospitality Industry 2016: Trends and Challenges". Opatija: Faculty of Tourism and Hospitality Management, pp. 432-445.
- 23. Lončarić, D., Ribarić, I., Farkaš, V. (2016), The role of electronic word-of-mouth in the tourism market. In: Congress Proceedings of the 23 biennial International Congress "Tourism &



- Hospitality Industry 2016: Trends and Challenges". Opatija: Faculty of Tourism and Hospitality Management, pp. 188-203.
- 24. Grbac, B., Lončarić, D., Dlačić, J., Žabkar, V., Grünhagen, M. (ur.) (2015)., Marketing insights from a changing environment, Pearson, London
- Kraljić, I., Lončarić, D. (2015), Ispitivanje važnosti sadržaja web stranica hotela iz perspektive ciljnog tržišta. In: PILC 2015 4th PAR International Leadership Conference; Change Leadership: Key to to Successful Growth. Opatija: Visoka poslovna škola PAR Rijeka, pp. 205-212.
- 26. Kraljić, M., Lončarić, D. (2015), "Analiza sadržaja web stranica hrvatskih hotela", Zbornik radova Veleučilišta u Šibeniku, Vol. 9, No. 3-4, pp. 81-94.
- 27. Lončarić, D., Lončarić, D., Marković, S. (2015), Health tourism, customer satisfaction and quality of life: The role of specialty hospitals. In: 3rd International Scientific Conference Tourism in Sothern and Eastern Europe 2015 (ToSEE 2015): Sustainable Tourism, Economic Development and Quality of Life. Opatija: University of Rijeka, Faculty of Tourism and Hospitality Management, pp. 159.-173.
- Lončarić, D. (2015), "Promocija u funkciji unaprjeđenja turizma hrvatskog dijela istarskog primorja - povijesni pregled", in Šuligoj, M. (Ed.), Retrospektiva turizma Istre, Založba Univerze na Primorskem, Koper, pp. 327-358.
- 29. Grbac, B., Dlačić, J., Lončarić, D. (2015), Transition Process in SEE Countries and Challenges on B2B Markets Is Relationship Quality the Answer?. In: Proceedings of the 40th Annual Macromarketing Conference Marketing as Provisioning Technology: Integrating Perspectives on Solutions for Sustainability, Prosperity, and Social Justice. Chicago: The Macromarketing Society, Quinlan School of Business Loyola University Chicago, pp. 809-829.
- Medarić, Z., Šuligoj, M., Lončarić, D. (2015), Tourism planning in the region of Istria: historical overview and future prospects. In: The 11th International Conference: "Challenges of Europe: Growth, competitiveness and inequality". Split: Faculty of Economics, University of Split, pp. 137-151.
- 31. Lončarić, D., Bašan, L., Gligora Marković, M. (2015), "Information search behaviour Is there a gap between tourist needs and DMO website performance", in Grbac, B. et al. (Eds.): Marketing insights from a changing environment, Pearson, London, pp. 3-23.
- 32. Perišić Prodan, M., Lončarić, D., Ribarić, I. (2016), Modeli upravljanja u funkciji unapređenja marketinga turističke destinacije. In: PILC 2016: PAR International Leadership Conference, Leadership through partnership. Rijeka: Visoka poslovna škola PAR Rijeka, pp. 31 43.
- 33. Lončarić, D., Radetić, N. (2015), "The Implementation of E-marketing in the Hotel Industry: The Case of Istria County", Zbornik Veleučilišta u Rijeci, Vol. 3, No.1, pp. 15-26.
- Lončarić, D., Bašan, L., Jurković, M.(2014), Destination Marketing in Cyberspace: Content Analysis of Croatian DMO Websites. In: PILC 2014: PAR International Leadership Conference - High performing Teams - A Formula For Success. Rijeka: Visoka poslovna škola PAR, pp. 115-121
- 35. Lončarić, D., Čuić Tanković, A., Ramić, M. (2014), Primjena web marketinga u promociji kontinentalne turističke destinacije. In: Društvo i tehnologija 2014. Dr. Juraj Plenković, Zagreb: Međunarodna federacija komunikoloških društava, Hrvatsko komunikološko društvo, Alma Mater Europaea, pp. 543-552.
- 36. Lončarić, D., Bašan, L., Sinkovič, Lj. (2014), Museum Websites Content as a Mean for Cultural Heritage Promotion and Attracting Visitors: The Case of Istria. In: Recent Advances in Applied Economics, Proceedings of the 6th International Conference on Applied Economics, Business and Development (AEBD '14), pp. 71-78.
- 37. Bašan, L., Lončarić, D., Čuić Tanković, A. (2014), "Local Residents as Visitors to Exhibitions: Investigating Motivation and Attitudes towards Traditional Food Festivals". In: Recent Advances in Applied Economics, Proceedings of the 6th International Conference on Applied Economics and Development (AEBD '14). WSEAS Press, pp. 27-33.
- 38. Marković, S., Lončarić, D., Lončarić, D. (2014), "Service Quality and Customer Satisfaction in the Health Care Industry Towards Health Tourism Market", Tourism and hospitality management, Vol. 20, No. 2, pp. 155 170.
- 39. Grbac, B., Lončarić, D., Dlačić, J. (ur.) (2013): 23rd Cromar congress: Marketing in a dynamic environment academic and practical insights, Congress proceedings, Fakultet za menadžment u turizmu i ugostiteljstvu, CROMAR, Opatija
- 40. Lončarić, D., Bašan, L., Gligora Marković, M. (2013), Importance of DMO Websites in Tourist Destination Selection. In: 23rd CROMAR Congress: Marketing in a Dynamic Environment Academic and Practical Insights. Opatija: Faculty of Tourism and Hospitality Management, University of Rijeka, CROMAR, pp. 373-385.
- 41. Lončarić, D., Bašan, L., Jurković, M. (2013), Website as a Tool of Promotion of Health Tourism Offering in Croatian Specialty Hospitals and Health Resorts. In: 1st International Conference



- on Management, Marketing, Tourism, Retail, Finance and Computer Applications (MATREFC '13). Dubrovnik: WSEAS Press, pp. 265-270.
- 42. Lončarić, D. (2013), "Typical Regional F&B products with an Impact on Tourism: Case of Croatia", in Hauptfeld, P. (Ed): Power of Origin: Instruments of Sales Promotion with a Focus on Regional F&B Products in Tourism", Fachhochschule Burgenland, Leykam, Graz, pp. 59 65
- 43. Lončarić, D., Jurković, M. (2012), Uloga e-učenja u stvaranju konkurentske prednosti institucije visokog obrazovanja. In: Plenković, M., Galičić, V. (ur.): "Društvo i tehnologija dr. Juraj Plenković", Zbornik radova sa 19. Međunarodnog znanstvenog skupa, Hrvatsko komunikološko društvo, pp. 61 74.
- 44. Lončarić, D., Tonković Pražić, I., Dlačić, J. (2012), Personal Values Influence on the Environmentally Friendly Behaviour of Consumers. In: Ferjan, M. Et al. (eds.): Quality. Inovation. Future.: Conference Proceedings of the 31st International Conference on Organizational Science Development, University of Maribor, Faculty of Organizational Sciences, pp. 600. 609.
- 45. Grbac, B., Lončarić, D. (2010), Ponašanje potrošača na tržištu krajnje i poslovne potrošnje: osobitosti, reakcije, izazovi, ograničenja, Ekonomski fakultet Rijeka, Rijeka
- Lončarić, D., Šuman, S., Gligora Marković, M. (2010), Upravljanje kvalitetom web sjedišta u funkciji uspješnosti poslovanja. In: Drljača, M. (ur.): "Kvaliteta, konkurentnost, održivost", Zbornik radova, 11. međunarodni Simpozij o kvaliteti, Hrvatsko društvo menadžera kvalitete, Oskar, Centar za razvoj i kvalitetu, Zagreb, pp. 309. – 319
- 47. Lončarić, D., Tonković, I. (2010), Marketing Management in the System of Croatian Polytechnics. In: Kern, T. et al (eds.): People and Organization: Conference Proceedings of Invited Lectures and Abstract, 29th International Conference on Organizational Science Development, University of Maribor, Faculty of Organizational Sciences, pp. 809. – 817.
- 48. Lončarić, D., Šuman, S., Gligora Marković, M. (2010), Web Site Quality: Users vs. Professionals' Perspective. In: Kudlaček, J. et al. (eds.): International Conference on Innovative Technologies IN TECH 2010, Prag, pp. 350-353.
- 49. Lončarić, D. (2009), "Društveno odgovorne marketinške odluke razvoj mjerne ljestvice", Tržište, Vol. XXI, 1, 2009., pp. 7 23.
- 50. Grbac, B., Lončarić, D. (2009), "Ethics, Social Responsibility and Business Performance in a Transition Economy", EuroMed Journal of Business, Vol. 4, 2009, Issue 2, pp. 143 158.
- 51. Lončarić, D. (2009), Determinants of socially responsible marketing decisions, in: 2nd Annual EuroMed Conference of the EuroMed Academy of Business, October 26-28, EuroMed Research Business Institute, University of Salerno, Italy, 2009. Vrontis, D., Weber, Y., Kaufmann, R., Tarba, S (ur.), EuroMed Press, pp. 960 968.
- 52. Lončarić, D., Dlačić, J., Tonković, I. (2009), The Impact of Personality Traits on Environmentalism: Evidence from Croatia, Proceedings of 8th International Conference on "Challenges of Europe: Financial Crisis and Climate Change", University of Split, Faculty of Economics, Split
- 53. Lončarić, D. (2009), Strateško upravljanje marketingom u funkciji unapređenja kvalitete života. In: Leko Šimić, M. (ed.): Marketing – a factor of sustainable development, XXI. CROMAR Congress, University of J. J. Strossmayer Osijek, Faculty of Economics Osijek, CROMAR, Osijek
- 54. Grbac, B., Lončarić, D., Vujičić, M. (2009), Marketing in the Function of Encouragement of Socially Suggested Behaviour, In: Mastorakis, N. et al. (ed.): Computers and Simulation in Modern Science, World Multiconference on Applied Economics, Business and Development (AEBD'09), La Laguna, Tenerife, July 1-3. 2009, WSEAS, University of La Laguna, Spain, pp. 148. – 153.
- 55. Grbac, B., Lončarić, D. (2007), Marketing paradigms for emerging economies, In: Conference proceedings 7th International Conference on "Enterprise in Transition", Faculty of Economics in Split, pp. 1-12.
- 56. Grbac, B., Lončarić, D. (2004), Marketing Decisions: Transitional Economies Perspective. In: Byles, C.M. (Ed.), Proceedings of the Association for Global Business and the International Academy of Linguistics, Behavioral and Social Sciences, 16th Annual Meeting, Cancun, Mexico, November 18-21, 2004, paper 14, 1-10.
- 57. Lončarić, D. (2003), The Impact of Job Satisfaction on Overall Life Satisfaction: The Case of Croatia. In: Collection of Papers from 22nd International Scientific Conference on Development of Organizational Sciences "Management and organization development", Modern Organization, Kranj, Portorož, pp. 393. 401.
- 58. Grbac, B., Lončarić, D. (2003), Marketer's and Marketing Strategy Implementation: New Organizational Culture for Transformation Process. In: Papanikos, Gregory T., Veloutsou, Cleopatra (Eds.), Global Issues of Business: Selected Papers from the 1st International Conference on Business Economics, Management and Marketing, Athens Institute for Education and Research (ATINER), Athens, pp. 381-391.