






PERSONAL INFORMATION

Daniela Gračan



 Primorska 42, P.P. 97, 51410 Opatija, Republic of Croatia
 +385 51 294 183
 098295444
 danielag@fthm.hr
 Gender Female | Date of birth 27/05/1969 | Nationality Croatian

WORK EXPERIENCE

2014. – present	Head of the Institute of Tourism Faculty of Tourism and Hospitality Management, University of Rijeka
2014. – present	Lecturer at the Faculty of Maritime Studies Faculty of Maritime Studies, University of Rijeka
2014. – present	Lecturer at the Faculty of Natural Sciences and Mathematics and Education University of Mostar, Mostar (Bosnia and Herzegovina)
2008. – present	Associate at Prospero Institute Institut Prospero, Inštitut za turizem in storitvene dejavnosti, Kočevje (Slovenia)
2008. – 2014.	Head of the Department of Tourism Faculty of Tourism and Hospitality Management, University of Rijeka
2014.– 2015.	Member of the Expert Committee for the division of state awards for science in the scientific field of social sciences at the Ministry of Science, Education and Sports of the Republic of Croatia Ministry of Science and Education
2012. –2014.	Vice dean for Business Relations Faculty of Tourism and Hospitality Management, University of Rijeka
2009. – 2012.	Student Standard Coordinator Faculty of Tourism and Hospitality Management, University of Rijeka
1996. –1998.	Director Domicil d.o.o., Opatija
1998. – present	Assistant, Assistant Professor, Associate Professor, Full Professor Faculty of Tourism and Hospitality Management, University of Rijeka

EDUCATION AND TRAINING

2004.	Ph.D. Faculty of Tourism and Hospitality Management, University of Rijeka
2002.	Master of Science Faculty of Tourism and Hospitality Management, University of Rijeka
1996.	Graduate in economics Faculty of Hospitality Management, today Faculty of Tourism and Hospitality Management, University of Rijeka

PERSONAL SKILLS

Mother tongue Croatian

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B2	B2	B2	B2	B2
Italian	B1	B1	B1	B1	B1
German	C1	C1	C1	C1	C1

Communication skills

Excellent communication skills, eloquence, ability to think systematically acquired through work and training through specialized workshops and seminars.

Organisational / managerial skills

Leadership and management of complex systems, high level of organizational skills, teamwork ability, strategic thinking, goal orientation, management. Ability to adapt and operate successfully in a multicultural environment gained through twenty-two years of experience in teaching and research.

Digital skills

SELF ASSESSMENT				
Information processing	Communicatio	Content creation	Security	Problem solving
Independent user	Independent user	Independent user	Independent user	Basic user

Degrees: Basic User - Independent User - Experienced User

Active use MS Windows; MS Office – Word, Excel, Power Point;, SPSS; Statistica

Driving licence

B category

Training

Program for certification of professionals in congress-incentive-event tourism, and gained a name CERTIFIED CROATIAN MEETINGS AND EVENTS PROFESSIONAL (CCMEP), Zagreb, 30. January 2017.

University of Primorska, Faculty of Tourism Studies - Turistica (UP FTŠ Turistica) (20.2.20013. - 20.2.2015.)

Associate at the Prospero Institute – Institut Prospero, Inštitut za turizem in storitvene dejavnosti, Kočevje, Slovenija – 2008. (do danas)

Oxford Brookes College, University of Surrey, Scool of Management, preparation for the preparation of a doctoral dissertation, collection of literature – 2002.

Carnival Cruise Line, Miami, professional travel, nautical tourism area – 2004.

Completed the program for certification of professionals in congress - incentive-event tourism and earned the title CERTIFIED CROATIAN MEETINGS AND EVENTS PROFESSIONAL (CCMEP) – 2017.

Convention Industry Council awarded the program with 8 educational points.

Faculty of Tourism and Hotel Management Kotor, Montenegro, CEPUS Exchange of teaching staff, 2018

Universita degli Studi di Napoli Parthenope, Italy, Erasmus Exchange of teaching staff, 2019.

Teaching activity

Lecturer at the undergraduate studies (FMTU):

- Specific forms of tourism
- Tourism and the tourist system
- Business tourism

Lecturer at the graduate studies (FMTU):

- Congress tourism

- Nautical tourism

Lecturer at the postgraduate professional studies Management in Tourism and Hospitality (FMTU):

- Nautical tourism port management

Lecturer at the postgraduate Doctoral studies Management of Sustainable Development (FMTU):

- Management of sustainable development of nautical tourism

From ac. yr. 2013/14 until today visiting professor, lecturer at the graduate university study Faculty of Natural Sciences, Mathematics and Education, University of Mostar:

- Business tourism

From ac. yr. 2013/14 until today lecturer at the postgraduate university doctoral study Maritime Studies, Faculty of Maritime Studies Rijeka, University of Rijeka:

- Management of sustainable development of nautical tourism

Scientific activity

She has published more than a hundred scientific papers. She has participated in numerous scientific conferences in the country and abroad thematically related to tourism and certain forms of tourism. She has participated in numerous international scientific conferences.

As an active researcher, she has worked on several scientific projects.

The narrowest area of scientific interest: specific forms of tourism, nautical tourism, business tourism, port management, sustainable development of nautical tourism.

She has reviewed numerous scientific papers (international scientific journals, collections of papers, books).

Member of the editorial board of a number of international journals and publications:

- Journal of Maritime and Transportation Sciences, Faculty of Maritime Studies of University of Rijeka (since 2013.),
- Tourism and Hospitality Management, An International Scientific Journal, University of Rijeka, Faculty of Tourism and Hospitality Management, Opatija (2015.-2019.),
- 22nd Biennial International Congress, Tourism and Hospitality Industry 2014, Trends in Tourism and Hospitality Management, University of Rijeka; Faculty of Tourism and Hospitality Management Opatija (2014.),
- 4th International Scientific Conference: Tourism in Southern and Eastern Europe: Creating Innovative Tourism Experiences: The Way to Extend the Tourist Season, University of Rijeka; Faculty of Tourism and Hospitality Management Opatija (2019.)

Member of the Scientific Research Project at the Faculty of Tourism and Hospitality Management, approved by University of Rijeka: Migration as Nexus Between Tourism and Terrorism (ZP UNIRI 8/18); project duration 2 years (2018.-2020.).

Professional activity

She has participated as a leader and researcher in the development of 19 professional projects, where she implements theoretical knowledge and scientific knowledge into tourism practice.

As a research associate, he participates in projects funded by EU funds.

She is the author of a number of professional papers and as a plenary lecturer she has participated in a significant number of professional conferences.

Memberships / bodies / commissions

2014. - Member of the Committee for the Awarding of State Awards for Science, Expert Committee for Social Sciences of the Ministry of Science, Education and Sports of the Republic of Croatia

2016. - regular member of the Croatian Association of Congress Tourism Professionals, HUPKT, Zagreb, whose license she passed 2017.