

Fakultet za menadžment u turizmu i ugostiteljstvu, Opatija  
„Ocjenjivanje kvalitete nastave“  
Ljetni semestar akademske godine 2019./2020.

*Faculty of Tourism and Hospitality Management, Opatija  
„Evaluating the quality of teaching“  
Summer semester of academic year 2019./2020 .*

**PREDMETI LJETNOG SEMESTRA**  
**UKUPNO**  
**SUMMER SEMESTER COURSES**  
**TOTAL**

**UKUPNA OCJENA PO PITANJIMA ZA NOSITELJA KOLEGIJA**  
**OVERALL EVALUATION OF COURSE TEACHER BY QUESTIONS**

**N=8989, n=935**

**Stopa povrata: 10%**

*N=8989, n=935*

Rate of return: 10%

<b>RB</b> <i>No</i>	<b>PITANJA</b> <i>QUESTIONS</i>	<b>PROSJEČNA OCJENA</b> <i>AVERAGE SCORE</i>
1	Redovito sam pratio online nastavu na ovom kolegiju. <i>I attended or logged into the online sessions regularly.</i>	<b>Da – 790</b> <b>Ne – 143</b>
2	Nastavnik je obradio predviđene nastavne teme. <i>The teacher covered the topics on the syllabus.</i>	<b>4,67</b>
3	Jasno sam i detaljno informiran o ciljevima nastave, radnim zadacima i kriterijima ocjenjivanja. <i>I am clearly and thoroughly informed about the aims of teaching, class assignments and evaluation criteria.</i>	<b>4,64</b>
4	Nastavnik upućuje na povezanost sadržaja nastave sa drugim kolegijima i primjenom u struci. <i>The teacher points out the connection between the teaching content and other courses, as well as its practical application.</i>	<b>4,54</b>
5	Nastavnik mi prezentira gradivo na jasan i razumljiv način primjeren razini studiranja. <i>The teacher presented the course content in a clear and understandable manner appropriate to my level of study.</i>	<b>4,51</b>
6	Na nastavi se za pojašnjenje nepoznatih pojmova koriste primjeri. <i>Examples were used in class in order to clarify new concepts.</i>	<b>4,54</b>
7	Potican sam na aktivno sudjelovanje na nastavi (sudjelovanje u raspravama, postavljanje pitanja, odgovaranje na pitanja), samostalnost u radu i kritičko mišljenje. <i>I was encouraged to actively participate in lectures (participation in discussion, asking/answering questions), to be independent in my work and to develop critical thinking skills.</i>	<b>4,37</b>
8	Nastavnik je motiviran tijekom izvođenja nastave i pokazuje entuzijizam u radu. <i>The teacher is motivated during lectures and displays enthusiasm for their work.</i>	<b>4,55</b>
9	Nastavnik se prema meni odnosi s poštovanjem.	<b>4,78</b>

<b>RB No</b>	<b>PITANJA QUESTIONS</b>	<b>PROSJEČNA OCJENA AVERAGE SCORE</b>
	<i>The teacher treats me with respect.</i>	
10	Nastavnik je redovito dostupan za komunikaciju te pruža korisne povratne informacije o mom radu. <i>The teacher is regularly available for communication and provides useful feedback about my work.</i>	<b>4,61</b>
11	Nastavnik potiče interakciju i suradnju među studentima. <i>The teacher encourages interaction and collaboration among students.</i>	<b>4,40</b>
12	Moj rad tijekom semestra se ocjenjuje redovito u skladu s izvedbenim planom kolegija (kolokviji/projekti/zadaci/vježbe/seminari). <i>My work throughout the semester is assessed regularly in accordance with the curriculum (midterm exams, project, assignments, seminar papers).</i>	<b>4,56</b>
13	Nastavnik je prilagodio izvedbu nastave izvanrednim okolnostima online nastave. <i>The teacher adapted his/her teaching to the online environment.</i>	<b>4,62</b>
14	Općenito sam zadovoljan ovim nastavnikom. <i>I am generally satisfied with this teacher.</i>	<b>4,50</b>
15	Predavanja i ostali oblici nastave na kolegiju su dobro usklađeni (vježbe, seminari, praktični rad...) <i>Lectures and other forms of teaching were well-balanced (exercises, seminar paper presentations, practical work, etc.)</i>	<b>4,57</b>
16	Izvori za učenje dostupni su studentima (nastavni materijal, skripte, udžbenici...) <i>Study materials were available to students (teaching material, readers, course books, etc.)</i>	<b>4,69</b>
17	Obveze na kolegiju usklađene su s ECTS bodovima. <i>The course requirements have been attributed ECTS credits.</i>	<b>4,64</b>
18	Općenito sam zadovoljan ovim kolegijem. <i>I am generally satisfied with this course.</i>	<b>4,49</b>
<b>UKUPNA PROSJEČNA OCJENA TOTAL AVERAGE SCORE</b>		<b>4,57</b>

## UKUPNA OCJENA PO PITANJIMA ZA ASISTENTE

### OVERALL EVALUATION OF COURSE TEACHING ASSISTANTS BY QUESTIONS

N=5945, n=472

Stopa povrata: 8%

N=5945, n=472

Rate of return: 8%

RB No	PITANJA QUESTIONS	PROSJEČNA OCJENA AVERAGE SCORE
1	Asistent/-ica je obradio/la predviđene teme na vježbama i seminarima. <i>The assistant covered the topics in seminar class (and practice class were available).</i>	4,73
2	Jasno sam i detaljno informiran o ciljevima nastave, radnim zadacima i kriterijima ocjenjivanja na vježbama i seminarima. <i>I am clearly and thoroughly informed about the aims of teaching, class assignments and evaluation criteria on exercises and seminars.</i>	4,71
3	Asistent/ica me upućuje na povezanost sadržaja nastave sa drugim kolegijima i primjenom u struci. <i>The assistant points out the connection between the teaching content and other courses, as well as its practical application.</i>	4,60
4	Asistent/ica mi prezentira gradivo na jasan i razumljiv način primjeren razini studiranja. <i>The assistant presented the course content in a clear and understandable manner appropriate to my level of study.</i>	4,65
5	Na seminarima i vježbama se za pojašnjenje nepoznatih pojmova koriste primjeri. <i>Examples were used on exercises and seminars in order to clarify new concepts.</i>	4,61
6	Potican sam na aktivno sudjelovanje na seminarima i vježbama (sudjelovanje u raspravama, postavljanje pitanja, odgovaranje na pitanja), samostalnost u radu i kritičko mišljenje. <i>I was encouraged to actively participate in exercises and seminars (participation in discussion, asking/answering questions), to be independent in my work and to develop critical thinking skills.</i>	4,61
7	Asistent/-ica je motiviran/-a tijekom izvođenja nastave i pokazuje entuzijazam u radu. <i>The assistant is motivated during lectures and displays enthusiasm for their work.</i>	4,66
8	Asistent/-ica se prema meni odnosi s poštovanjem. <i>The assistant treats me with respect.</i>	4,81
9	Asistent/-ica je redovito dostupan/-na za komunikaciju te pruža korisne povratne informacije o mom radu. <i>The assistant is regularly available for communication and provides useful feedback about my work.</i>	4,73
10	Asistent/-ica potiče interakciju i suradnju među studentima. <i>The assistant encourages interaction and collaboration among students.</i>	4,58
11	Moj rad tijekom semestra se ocjenjuje redovito u skladu s izvedbenim planom kolegija (kolokviji/projekti/zadaci/vježbe/seminari). <i>My work throughout the semester is assessed regularly in accordance with the syllabus requirements (midterm exams, project, assignments, seminar papers).</i>	4,59
12	Asistent/-ica je prilagodio/-la izvedbu seminara i vježbi izvanrednim okolnostima online nastave. <i>The assistant adapted his/her seminar class (and practice class where available) to the online environment.</i>	4,72
13	Općenito sam zadovoljan ovim asistentom/-icom. <i>I am generally satisfied with this assistant.</i>	4,66
<b>UKUPNA PROSJEČNA OCJENA</b> <b>TOTAL AVERAGE SCORE</b>		<b>4,67</b>

**UKUPNA OCJENA PO PITANJIMA ZA NOSITELJA KOLEGIJA NA ENGLISKOM JEZIKU (ERASMUS, CEPUS)**  
**OVERALL EVALUATION OF ENGLISH COURSE TEACHER (ERASMUS, CEEPUS) BY QUESTIONS**

**N=98 n=18**

**Stopa povrata: 19%**

*N=98 n=18*

Rate of return: 19%

<b>RB</b> <i>No</i>	<b>PITANJA</b> <i>QUESTIONS</i>	<b>PROSJEČNA OCJENA</b> <i>AVERAGE SCORE</i>
1	Redovito sam pratio online nastavu na ovom kolegiju. <i>I attended or logged into the online sessions regularly.</i>	<b>Yes – 18</b>
2	Nastavnik je obradio predviđene nastavne teme. <i>The teacher covered the topics on the syllabus.</i>	<b>4,56</b>
3	Jasno sam i detaljno informiran o ciljevima nastave, radnim zadacima i kriterijima ocjenjivanja. <i>I am clearly and thoroughly informed about the aims of teaching, class assignments and evaluation criteria.</i>	<b>4,50</b>
4	Nastavnik upućuje na povezanost sadržaja nastave sa drugim kolegijima i primjenom u struci. <i>The teacher points out the connection between the teaching content and other courses, as well as its practical application.</i>	<b>4,33</b>
5	Nastavnik mi prezentira gradivo na jasan i razumljiv način primjeren razini studiranja. <i>The teacher presented the course content in a clear and understandable manner appropriate to my level of study.</i>	<b>4,50</b>
6	Na nastavi se za pojašnjenje nepoznatih pojmova koriste primjeri. <i>Examples were used in class in order to clarify new concepts.</i>	<b>4,39</b>
7	Potican sam na aktivno sudjelovanje na nastavi (sudjelovanje u raspravama, postavljanje pitanja, odgovaranje na pitanja), samostalnost u radu i kritičko mišljenje. <i>I was encouraged to actively participate in lectures (participation in discussion, asking/answering questions), to be independent in my work and to develop critical thinking skills.</i>	<b>4,56</b>
8	Nastavnik je motiviran tijekom izvođenja nastave i pokazuje entuzijazam u radu. <i>The teacher is motivated during lectures and displays enthusiasm for their work.</i>	<b>4,50</b>
9	Nastavnik se prema meni odnosi s poštovanjem. <i>The teacher treats me with respect.</i>	<b>4,72</b>
10	Nastavnik je redovito dostupna za komunikaciju te pruža korisne povratne informacije o mom radu. <i>The teacher is regularly available for communication and provides useful feedback about my work.</i>	<b>4,33</b>
11	Nastavnik potiče interakciju i suradnju među studentima. <i>The teacher encourages interaction and collaboration among students.</i>	<b>4,50</b>
12	Moj rad tijekom semestra se ocjenjuje redovito u skladu s izvedbenim planom kolegija (kolokviji/projekti/zadaci/vježbe/seminari). <i>My work throughout the semester is assessed regularly in accordance with the curriculum (midterm exams, project, assignments, seminar papers).</i>	<b>4,56</b>
13	Nastavnik je prilagodio izvedbu nastave izvanrednim okolnostima online nastave. <i>The teacher adapted his/her teaching to the online environment.</i>	<b>4,78</b>
14	Općenito sam zadovoljan ovim nastavnikom. <i>I am generally satisfied with this teacher.</i>	<b>4,50</b>
15	Predavanja i ostali oblici nastave na kolegiju su dobro usklađeni /vježbe, seminari, praktični rad...). <i>Lectures and other forms of teaching were well-balanced (exercises, seminar paper presentations, practical work, etc.)</i>	<b>4,67</b>

<b>RB</b> <i>No</i>	<b>PITANJA</b> <i>QUESTIONS</i>	<b>PROSJEČNA OCJENA</b> <i>AVERAGE SCORE</i>
16	Izvori za učenje dostupni su studentima (nastavni materijal, skripte, udžbenici...) <i>Study materials were available to students (teaching material, readers, course books, etc.)</i>	<b>4,72</b>
17	Obveze na kolegiju usklađene su s ECTS bodovima. <i>The course requirements have been attributed ECTS credits.</i>	<b>4,67</b>
18	Općenito sam zadovoljan ovim kolegijem. <i>I am generally satisfied with this course.</i>	<b>4,67</b>
<b>UKUPNA PROSJEČNA OCJENA</b> <i>TOTAL AVERAGE SCORE</i>		<b>4,56</b>

**UKUPNA OCJENA PO PITANJIMA ZA ASISTENTE NA ENGLISKOM JEZIKU (ERASMUS, CEPUS)**  
**OVERALL EVALUATION OF ENGLISH COURSE ASSISTANTS (ERASMUS, CEEPUS) BY QUESTIONS**

**N=29 n=2**

**Stopa povrata: 7%**

*N=29 n=2*

*Rate of return: 7%*

<b>RB</b> <i>No</i>	<b>PITANJA</b> <i>QUESTIONS</i>	<b>PROSJEČNA OCJENA</b> <i>AVERAGE SCORE</i>
1	Asistent/-ica je obradio/la predviđene teme na vježbama i seminarima. <i>The assistant covered the topics in seminar class (and practice class were available).</i>	<b>5,00</b>
2	Jasno sam i detaljno informiran o ciljevima nastave, radnim zadacima i kriterijima ocjenjivanja na vježbama i seminarima. <i>I am clearly and thoroughly informed about the aims of teaching, class assignments and evaluation criteria on exercises and seminars.</i>	<b>5,00</b>
3	Asistent/ica me upućuje na povezanost sadržaja nastave sa drugim kolegijima i primjenom u struci. <i>The assistant points out the connection between the teaching content and other courses, as well as its practical application.</i>	<b>4,50</b>
4	Asistent/ica mi prezentira gradivo na jasan i razumljiv način primjeren razini studiranja. <i>The assistant presented the course content in a clear and understandable manner appropriate to my level of study.</i>	<b>4,50</b>
5	Na seminarima i vježbama se za pojašnjenje nepoznatih pojmova koriste primjeri. <i>Examples were used on exercises and seminars in order to clarify new concepts.</i>	<b>5,00</b>
6	Potican sam na aktivno sudjelovanje na seminarima i vježbama (sudjelovanje u raspravama, postavljanje pitanja, odgovaranje na pitanja), samostalnost u radu i kritičko mišljenje. <i>I was encouraged to actively participate in exercises and seminars (participation in discussion, asking/answering questions), to be independent in my work and to develop critical thinking skills.</i>	<b>4,50</b>
7	Asistent/-ica je motiviran/-a tijekom izvođenja nastave i pokazuje entuzijizam u radu. <i>The assistant is motivated during lectures and displays enthusiasm for their work.</i>	<b>5,00</b>
8	Asistent/-ica se prema meni odnosi s poštovanjem. <i>The assistant treats me with respect.</i>	<b>4,50</b>
9	Asistent/-ica je redovito dostupan/-na za komunikaciju te pruža korisne povratne informacije o mom radu. <i>The assistant is regularly available for communication and provides useful feedback about my work.</i>	<b>5,00</b>
10	Asistent/-ica potiče interakciju i suradnju među studentima. <i>The assistant encourages interaction and collaboration among students.</i>	<b>5,00</b>
11	Moj rad tijekom semestra se ocjenjuje redovito u skladu s izvedbenim planom kolegija (kolokviji/projekti/zadaci/vježbe/seminari). <i>My work throughout the semester is assessed regularly in accordance with the syllabus requirements (midterm exams, project, assignments, seminar papers).</i>	<b>5,00</b>
12	Asistent/-ica je prilagodio/-la izvedbu seminara i vježbi izvanrednim okolnostima online nastave. <i>The assistant adapted his/her seminar class (and practice class where available) to the online environment.</i>	<b>5,00</b>
13	Općenito sam zadovoljan ovim asistentom/-icom. <i>I am generally satisfied with this assistant.</i>	<b>5,00</b>
<b>UKUPNA PROSJEČNA OCJENA</b> <i>TOTAL AVERAGE SCORE</i>		<b>4,85</b>