

# Sveučilište u Rijeci • University of Rijeka

Trg braće Mažuranića 10 • 51 000 Rijeka • Croatia T: (051) 406-500 • F: (051) 216-671; 216-091

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Course coordinator	Daniela Gračan, Ph.D., Full Professor								
Course title	MICE Tourism								
Study programme	Tourism Management								
Course status	compulsory								
Year	1 <sup>st</sup>								
ECTS credits and	ECTS student 's workload coefficient	6 ECTS							
teaching	Number of hours (L+E+S)	60 (30+0+30)							
COLUDE DECEDIDATION									
COURSE DESCRIPTION  1. Course a biactives									
1. Course objectives  Objective of the course is to show individual specific forms of MICE tourism based on theoretical achievements.									
Objective of the course is to show individual specific forms of MICE tourism based on theoretical achievements of scientific analysis and current practice.									
Course enrolment requirements									
No requirements									
3. Expected course learning outcomes									
the fundamental notions	idying, the students will be able to do the follow regarding the MICE forms of tourism; Explain, di nd Prepare, visualise and apply the appropriate s ion.	fferentiate and interpret various							
4. Course content									
MICE tourism - Classification and features. Participants in MICE tourism. Business meetings (features, supply and demand side in the business tourism, intermediaries in the business meetings, trends). Business fairs (supply and demand side in the business fairs, intermediaries in the business fairs, trends). Corporate hospitality (supply and demand side in the corporate hospitality, intermediaries in the corporate hospitality, trends). Sustainable development of the business tourism in the destination. Republic of Croatia as a MICE destination (Convention Bureau, business fairs in the Republic of Croatia, intermediaries in the business tourism, statistics of the business tourism in the Republic of Croatia).									
5. Manner of instruction		☐ individual assignment ☐ multimedia and network ☐ laboratories ☐ mentorship ☐ other ☐ other							
6. Comments	-								
7. Student's obligations									
· · · · · · · · · · · · · · · · · · ·	tures, follow up of topical literature, preparation and possibilities for the development of MICE fons.	,							

**Basic description** 



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# 8. Evaluation 1 of student's work

Course attendance	2,4	Activity/Participation	0,2	Seminar paper	0,4	Experimental work	
Written exam	1,1	Oral exam		Essay	0,2	Research	
Project		Sustained knowledge check	1,7	Report		Practice	
Portfolio							

#### Assessment of learning outcomes in class and at the final exam (procedure and examples)

Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on evaluation of students at the Faculty of tourism and hospitality management.

For each course it is made a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.

## 10. Assigned reading (at the time of the submission of study programme proposal)

- 1. Franić, A.: Međunarodni kongresni turizam: obilježja, značenje, gospodarski učinci, Privredna komora za Dalmaciju, Dubrovnik, 1977.
- Gnjato, V.: Sastanci interesno komuniciranje, Alinea, Zagreb, 2003.

## 11. Optional / additional reading (at the time of proposing study programme)

- 1. Van Der Wagen, L Carlos, R., B.: Event Management Upravljanje događajima, Mate, Zagreb, 2008.
- 2. Davidson, R., Cope, B.: Business Travel: conferences, incentive travel, exhibitions, corporate hospitality and hospitality travel, Prentice Hall, Harlow, 2002.
- 3. Davidson, R. Rogers, T.: Marketing Destinations and Venues for Conferences, Conventions and Business Events, Elsevier BH, Oxford, 2007.
- 4. Dorfler, C.: *MICE-erfolgsfaktoren und chancen,* Tourism and Hospitality Management, Vol.1-2, Faculty of Tourism and Hospitality Management Opatija, 2006.
- 5. Gračan D., Rudančić-Lugarić, A., et.al.: Business Strategy of Business Tourism, 20<sup>th</sup> Biennial International Congress, Tourism and Hospitality Industry 2010, New Trends in Tourism and Hospitality Management, Faculty of Tourism and Hospitality Management Opatija.

### 12. Quality monitoring methods which ensure acquirement of output knowledge, skills and competences

The quality of the programme, teaching process, *teaching* skills and level of acquired course matter will be evaluated in writing, by means of extensive questionnaires and by employing other methods that are in accordance with the accepted standards and with the Book of regulations on the quality of the University of Rijeka, as well as the Book of regulations on the quality of the Faculty of tourism and hospitality management.

<sup>1</sup> **IMPORTANT**: Enter the appropriate share of ECTS credits of certain activities next to each of the methods of monitoring the students performance so that the total number of ECTS credits corresponds to the scoring value of the subject. Use empty fields for additional activities.