



Table 2

Course description

COURSE DESCRIPTION							
Course instructor	Marija Ivaniš, Ph.D., Assistant Professor						
Name of the course	Change Management						
Study programme	Sustainable Tourism Development						
Status of the course	Compulsory						
Year of study	1st year						
ECTS credits and manner of instruction	ECTS credits		6 ECTS				
	Number of class hours (L+E+S)		60 (30+0+30)				
1. Course objectives							
The main aim of this course is to make the students familiar with the theoretical and practical cognition on the causes, content and processes caused by the global social, economic and technological changes.							
2. Course enrolment requirements							
None							
3. Expected learning outcomes							
After passing the exam, students will be able to:							
1. Understand the continuous structural, social, demographic, technological and professional changes.							
2. Describe models and concepts of the management of changes.							
3. Compare structural global and regional changes in the modern enterprise.							
4. Point out the importance of the entrepreneurial management of changes.							
4. Course content							
Theoretical consideration of the management changes. Structural changes in the modern enterprise. New trends in the development of the modern enterprise. Conditions of the business operation in the global environment. Entrepreneurs and managers as changes providers. Entrepreneurial changes introduction. Human resources as a support and resistance of the changes introduction. Global behaviour and management of the business changes. Strategic restructuring and adjustment to the changes in the professional field and everyday life.							
5. Manner of instruction	<input checked="" type="checkbox"/> lectures <input checked="" type="checkbox"/> seminars and workshops <input type="checkbox"/> exercises <input type="checkbox"/> distance learning <input type="checkbox"/> fieldwork		<input type="checkbox"/> individual assignments <input type="checkbox"/> multimedia and network <input type="checkbox"/> laboratories <input checked="" type="checkbox"/> mentorship <input type="checkbox"/> other				
6. Comments							
7. Student responsibilities							
8. Monitoring of student work <sup>1</sup>							
Class attendance	2,4	Class participation		Seminar paper		Experimental work	

<sup>1</sup> IMPORTANT: Enter the appropriate proportion of ECTS credits for each activity so that the total number of credits equals the ECTS value of the course. Use empty fields for additional activities.



Written exam	1,1	Oral exam		Essay		Research	0,4
Project	0,4	Continuous assessment	1,7	Report		Practical work	
Portfolio							

*9. Assessment of learning outcomes in class and at the final exam (procedure and examples)*

Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on evaluation of students at the Faculty of tourism and hospitality management.

For each course it is made a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.

*10. Mandatory literature (at the time of submission of study programme proposal)*

Vujić, V., Menadžment promjena, FTTHM, Opatija, 2008.

*11. Optional/additional literature (at the time of submission of the study programme proposal)*

1. Vujić, V.: Poduzetništvo i menadžment u uslužnim djelatnostima, Sveučilište u Rijeci – FTTHM, Opatija, 2010.

2. Srića, V.: Inventivni menadžer u 100 lekcija, Delfi, Zagreb, 2004.

*12. Quality monitoring methods that ensure the acquisition of exit knowledge, skills and competences*

The quality of the programme, teaching process, teaching skills and level of acquired course matter will be evaluated in writing, by means of extensive questionnaires and by employing other methods that are in accordance with the accepted standards and with the Book of regulations on the quality of the University of Rijeka, as well as the Book of regulations on the quality of the Faculty of tourism and hospitality management.