



Table 2

Course description

COURSE DESCRIPTION		
Course instructor	Nevenka Blažević, Ph. D.	
Name of the course	First Foreign Language B1- German	
Study programme	Management of Sustainable Development	
Status of the course	compulsory	
Year of study	1st	
ECTS credits and manner of instruction	ECTS credits	3
	Number of class hours (L+E+S)	30 (15+15+0)
<b>1. Course objectives</b>		
1. Developing language competences on CEFR level B1 2. Developing language skills (listening, reading, speaking and writing comprehension) as basic requirements for developing communicative competence in tourism according to the expected course learning outcomes		
<b>2. Course enrolment requirements</b>		
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<b>3. Expected learning outcomes</b>		
After passing the exam it is expected that the students will be able to: 1. Understand the words, phrases and sentences in the area of direct personal interest (information related to the immediate environment, education, work, etc.) and conversations at the hotel, restaurant and tourist agency; 2. Read selected texts in the field of tourism (job advertisement, hotel prospects, weather forecast, , description of tourist destination, travel program, menu, recipe etc.); 3. On the basis of the elaborated texts postulate and answer issues of everyday life ( topics related to the immediate environment, education, work, etc.) and from the field of tourism (simulate conversations on reception, restaurant and tourist agency). 4. Write a registration form for a job and a resume, make a short trip program, write and confirm accommodation booking, write short messages and fill in the hotel application form.		
<b>4. Course content</b>		
Jobs in tourism. Planning a trip. Types of travel. Tourist agency. Accommodation facilities in tourism. Reception department. Housekeeping department. Department of Food and Beverages. Conversations in a tourist agency, at a reception desk, in a hotel and at a restaurant.		
<b>5. Manner of instruction</b>	<input checked="" type="checkbox"/> lectures <input type="checkbox"/> seminars and workshops <input checked="" type="checkbox"/> exercises <input type="checkbox"/> distance learning <input type="checkbox"/> fieldwork	<input type="checkbox"/> individual assignments <input checked="" type="checkbox"/> multimedia and network <input type="checkbox"/> laboratories <input type="checkbox"/> mentorship <input type="checkbox"/> other
<b>6. Comments</b>		
<b>7. Student responsibilities</b>		
Class attendance, final exam		



8. Monitoring of student work <sup>1</sup>							
Class attendance	1,2	Class participation		Seminar paper		Experimental work	
Written exam	0,5	Oral exam	0,4	Essay		Research	
Project		Continuous assessment	0,9	Report		Practical work	
Portfolio							
9. Assessment of learning outcomes in class and at the final exam (procedure and examples)							
<p>Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on evaluation of students at the Faculty of tourism and hospitality management.</p> <p>For each course it is made a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.</p>							
10. Mandatory literature (at the time of submission of study programme proposal)							
Blažević, N. <i>Deutsch im Tourismus 1</i> , Školska knjiga, Zagreb, 2012.							
11. Optional/additional literature (at the time of submission of the study programme proposal)							
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12. Quality monitoring methods that ensure the acquisition of exit knowledge, skills and competences							
<p>The quality of the programme, teaching process, teaching skills and level of acquired course matter will be evaluated in writing, by means of extensive questionnaires and by employing other methods that are in accordance with the accepted standards and with the Book of regulations on the quality of the University of Rijeka, as well as the Book of regulations on the quality of the Faculty of tourism and hospitality management.</p>							

<sup>1</sup> IMPORTANT: Enter the appropriate proportion of ECTS credits for each activity so that the total number of credits equals the ECTS value of the course. Use empty fields for additional activities.