

### Course description

COURSE DESCRIPTION		
Course instructor	Alenka Šuljić Petrc, PhD	
Name of the course	SECOND FOREIGN LANGUAGE A1– FRENCH LANGUAGE	
Study programme	Management of sustainable Development	
Status of the course	compulsory	
Year of study	2 <sup>nd</sup>	
ECTS credits and manner of instruction	ECTS credits	3 ECTS
	Number of class hours (L+E+S)	30 (15+15+0)
<i>1. Course objectives</i>		
The development of basic language competence at level A1. Developing language skills (listening and reading with understanding, speech and writing) as the basic assumptions for the acquisition of communication competences in the tourism profession in accordance with the expected learning outcomes.		
<i>2. Course enrolment requirements</i>		
No needed.		
<i>3. Expected learning outcomes</i>		
After passing the exam in this course the student will be able to:		
1. understand the words, phrases and sentences from the areas of most immediate personal relevance (e.g., information related to the immediate environment, education, job, etc.) and conversations in the hotel, restaurant and the tourist agency;		
2. read the selected simple texts from the fields of tourist professions (an ad for a position, the hotel's brochure, weather forecast, timetables, description of tourist destinations, types of tourism, with a particular focus on sustainable development, eco-tourism (classification in the France and Croatia), the travel program, special diet, recipe and etc.);		
3. on the basis of the texts ask and answer questions on topics from everyday life (for example, on topics relating to the local area, education, job, etc.) and from the area of the tourist trade, describe your education and work place and simulate conversations at the front desk, in the restaurant and in the tourist agency;		
4. write a short biography, compose a short program to travel, write and confirm the reservation of accommodation, write down notes and messages and fill out forms to personal data (for example, enter the name, nationality and address on a hotel registration form).		
<i>4. Course content</i>		
Occupations in the tourism industry. Types of travel and transport. Travel planning. Tourist agency. Accommodation facilities in the tourism industry. Admissions Department. The talks in a travel agency, at the reception, in the hotel's household and in the restaurant. Types of tourism. Promotion of some tourist destinations.		

5. <i>Manner of instruction</i>		<input checked="" type="checkbox"/> lectures <input type="checkbox"/> seminars and workshops <input checked="" type="checkbox"/> exercises <input type="checkbox"/> distance learning <input type="checkbox"/> fieldwork		<input type="checkbox"/> individual assignments <input checked="" type="checkbox"/> multimedia and network <input type="checkbox"/> laboratories <input type="checkbox"/> mentorship <input type="checkbox"/> other	
6. <i>Comments</i>		This course is performed in the French language and is adapted to the beginner's level.			
7. <i>Student responsibilities</i>					
Students are expected to regularly attend classes, active participation and to perform teaching duties.					
8. <i>Monitoring of student work<sup>1</sup></i>					
Class attendance	1,2	Class participation		Seminar paper	Experimental work
Written exam	0,5	Oral exam	0,4	Essay	Research
Project		Continuous assessment	0,9	Report	Practical work
Portfolio					
9. <i>Assessment of learning outcomes in class and at the final exam (procedure and examples)</i>					
Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on evaluation of students at the Faculty of tourism and hospitality management. For each course it is made a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.					
10. <i>Mandatory literature (at the time of submission of study programme proposal)</i>					
- Corbeau, S., Dubois, Ch., Perforinis, J.-L., Tourisme.com, CLE International/SEJER, Paris, 2006					
11. <i>Optional/additional literature (at the time of submission of the study programme proposal)</i>					
- Calmy, A., Le français du Tourisme, Hachette, Paris, 2004					
12. <i>Quality monitoring methods that ensure the acquisition of exit knowledge, skills and competences</i>					
The quality of the programme, teaching process, teaching skills and level of acquired course matter will be evaluated in writing, by means of extensive questionnaires and by employing other methods that are in accordance with the accepted standards and with the Book of regulations on the quality of the University of Rijeka, as well as the Book of regulations on the quality of the Faculty of tourism and hospitality management.					

<sup>1</sup> IMPORTANT: Enter the appropriate proportion of ECTS credits for each activity so that the total number of credits equals the ECTS value of the course. Use empty fields for additional activities.