



Table 2

Course description

COURSE DESCRIPTION		
Course instructor	Ana-Marija Vrtodušić Hrgović, Ph.D., Associate Professor	
Name of the course	Integrated Management System	
Study programme	Management of Sustainable Development	
Status of the course	elective	
Year of study	4th	
ECTS credits and manner of instruction	ECTS credits	3
	Number of class hours (L+E+S)	(15+0+15)
1. Course objectives		
Understanding characteristics and elements of integrated management system and its implementation in tourism and hospitality industry.		
2. Course enrolment requirements		
There are no special requirements.		
3. Expected learning outcomes		
On successful completion of the course students will be able to:		
<ol style="list-style-type: none"> 1. define integrated management system 2. describe and compare elements of integrated management system – ISO 9001, ISO 14001, OHSAS 18001, ISO 22000, SA 8000 3. interpret and use system approach in implementing integrated management system in tourism and hotel enterprises 4. describe and explain the advantages of integrated management system implementation in tourism and hospitality industry 5. describe and explain the importance of integrated management system for sustainable development of tourism and hospitality industry. 		
4. Course content		
Standardization and its importance. The Concept and Elements of Integrated Management System. Quality Management System (ISO 9001:2008). Environmental Management System (ISO 14001:2004). ISO 14001 and EMAS. Occupational Health and Safety Management System (OHSAS 18001:2007). Other Management Systems (Food Safety – ISO 22000:2005/HACCP, Social Responsibility SA 8000). System approach in implementing Integrated Management System in Tourism and Hospitality Enterprises. Advantages of Integrated Management System. Integrated Management System and Sustainable Development of Tourism and Hospitality Industry.		
5. Manner of instruction	<input checked="" type="checkbox"/> lectures <input checked="" type="checkbox"/> seminars and workshops <input type="checkbox"/> exercises <input type="checkbox"/> distance learning <input type="checkbox"/> fieldwork	<input checked="" type="checkbox"/> individual assignments <input type="checkbox"/> multimedia and network <input type="checkbox"/> laboratories <input checked="" type="checkbox"/> mentorship <input type="checkbox"/> other
6. Comments		
7. Student responsibilities		
Class attendance, project, final exam		



8. Monitoring of student work ¹							
Class attendance	1,0	Class participation	0,2	Seminar paper		Experimental work	
Written exam	0,5	Oral exam		Essay		Research	
Project	0,4	Continuous assessment	0,9	Report		Practical work	
Portfolio							
9. Assessment of learning outcomes in class and at the final exam (procedure and examples)							
<p>Assessment and evaluation of students in classes and at the final exam is conducted under the Rulebook on evaluation of students at the Faculty of tourism and hospitality management.</p> <p>For each course it is made a detailed course syllabus which coordinates activities, student load, learning outcomes and evaluation methods.</p>							
10. Mandatory literature (at the time of submission of study programme proposal)							
1. Baković, T., Dužević, I., Integrirani sustavi upravljanja, Ekonomski fakultet-Zagreb, Zagreb, 2014							
11. Optional/additional literature (at the time of submission of the study programme proposal)							
1. Avelini Holjevac, I., Upravljanje kvalitetom u turizmu i hotelskoj industriji, Fakultet za turistički i hotelski menadžment, Opatija, 2002.							
2. HRN EN ISO 9001; HRN EN ISO 14001; HRN ISO 31000							
12. Quality monitoring methods that ensure the acquisition of exit knowledge, skills and competences							
<p>The quality of the programme, teaching process, <i>teaching</i> skills and level of acquired course matter will be evaluated in writing, by means of extensive questionnaires and by employing other methods that are in accordance with the accepted standards and with the Book of regulations on the quality of the University of Rijeka, as well as the Book of regulations on the quality of the Faculty of tourism and hospitality management.</p>							

¹ IMPORTANT: Enter the appropriate proportion of ECTS credits for each activity so that the total number of credits equals the ECTS value of the course. Use empty fields for additional activities.